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**WHISTLEBLOWING**

Logo, company name

Description automatically generatedA picture containing text, person

Description automatically generated

When you see the words ‘we’ or ‘us’, it

means Quality Health Care (QHC).

We have written this document in an easy-to-read way. We use pictures to explain some ideas.

This Easy Read document is a summary of other QHC documents. It reflects some of the policies that we have in place and NDIS Practice Standards that we follow.

You can ask for help to read this document. A friend, family member or support person may be able to help you.

**WHAT IS WHISTLEBLOWING?**

Icon

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It is when you tell someone about people doing things that are not allowed.

A picture containing person, indoor, person, window

Description automatically generated

It is when you tell someone who should do something about it. For example, a boss.

A person sitting on a couch

Description automatically generated

You should not feel afraid to tell

someone in charge.   
 They will listen to you.

**WHAT IS NOT ALLOWED**

A picture containing person, person, wall, indoor

Description automatically generatedA picture containing person

Description automatically generated

Being mean to other people

Not respecting your rights

A person carrying a bag

Description automatically generated with low confidenceA person standing next to a sign

Description automatically generated

Not following the rules

Stealing

**\WHAT DO WE THINK OF WHISTLEBLOWING?**



We want people to whistle blow.

A picture containing diagram

Description automatically generatedA group of men standing next to a red heart

Description automatically generated with low confidence

It helps us be excellent in protecting you.

No one is allowed to treat you badly because you whistleblow.

QHC will protect people who whistleblow.

**HOW CAN I WHISTLEBLOW?**

A person holding a baby

Description automatically generated with medium confidence

You can tell your Team Leader or a boss at QHC.

A picture containing text, clipart

Description automatically generated

You can tell a group called **Your Call**

A person holding his head

Description automatically generated with low confidence

They are a group that listens to people who whistleblow.

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You can call them on **1300 790 228**  
after 9 O’clock in the morning and fore 12 midnight   
Monday to Friday

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Description automatically generated

You can email them at   
**info@yourcall.com.au**

A picture containing text, clipart

Description automatically generated

A picture containing person, indoor

Description automatically generated

Your Call will tell QHC about what you said.

A person in a white shirt

Description automatically generated with low confidence

Your Call will not say your name if you do not want them to.

A picture containing person

Description automatically generated

If you are **deaf** or **have trouble speaking**  
you can call the **National Relay Service**

Icon

Description automatically generatedText, icon

Description automatically generated with medium confidence

Call National Relay Service on 133 677

Icon

Description automatically generated

Visit their website at [www.communications.gov.au](http://www.communications.gov.au)

Logo, company name

Description automatically generated**WHO DO I CALL IF I HAVE OTHER CONCERNS ABOUT MY SERVICES?**

**The National Disability Insurance Agency - NDIA**

You can call them on **1800 800 110**

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Text

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**The Complaints Resolution and Referral Service**

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You can call them on **1800 880 052**

**The National Disability Abuse and Neglect Hotline**

Icon

Description automatically generated

You can call them on **1800 880 052**

**Both options are part of Job Access**

A picture containing text, clipart

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If someone is breaking the law,   
call the **Police on 000**